2025/12/07 20:55 1/2 Service instructions

Service instructions

Here you can find various types of instructions that will help you with different kind of tasks.

Homing

Initialization instruction, if the robot has lost its home sensors (zero positions).

Homing

Water valve cleaning

If the water valve is plugged with dirt (for example due to dirty water) the water can't turn off as normal.

• Water valve cleaning

Install an update

When you see this symbol (CD-disc on top of a box) on the start screen, it means that you have an update to install. Please install the update the soonest for best performance. Read Software revisions to see what the latest changes are.

Install an update

Telescope related

If we sent sliding plates for you to replace.

• Sliding plates replacement

How to find out if your EVO Cleaner needs a maintenance.

High friction in the telescope - troubleshooting

Hose grows on reel / Loose hose

Read this document if your hose frequently are loose on the reel.

• Hose grows on reel / Loose hose

Hose spreader troubleshooting

Read this document if you are having trouble with the hose spreader stopping or not spreading the hose evenly

• Troubleshoot / repair hose spreader

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