

# Backup errors

These are [soft](#) alarms.

## Description

Something when wrong when creating the backup of the recorded item (location, program or recipe).

- Backup to secondary storage failed
- Remote backup preparation failed Remote backup communication error

## Troubleshooting

- Check that pulses are received from given motor
- Check that motor is turning

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<https://wiki.envirologic.se/> - **Envirologic Support Wiki**

Permanent link:

[https://wiki.envirologic.se/doku.php/troubleshooting:alarm:tsa\\_backup?rev=1580634675](https://wiki.envirologic.se/doku.php/troubleshooting:alarm:tsa_backup?rev=1580634675)

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