

Motor missing pulses in a given direction

This is a [soft](#) alarm.

Description

No movement detected was detected at all when a motor was commanded to move. The alarm indicates both which motor that has failed (boom, tower, wheels, telescope, arm or nozzle) and in which direction.

Troubleshooting

- Check that pulses are received from given motor in the detailed view on the [Manual screen](#)
- Check that motor is turning physically
- If no pulses are received and thereby the motor position is not updated even though it is turning, the cable needs to be checked for damages

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<https://wiki.envirologic.se/> - **Envirologic Support Wiki**

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