# Reel missing pulses

This is a soft alarm.

## Description

No movement detected was detected at all when a motor was commanded to move.

## Troubleshooting

- Check that pulses are received from reel motor
- Check that motor is turning

From:
https://wiki.envirologic.se/ - **Envirologic Support Wiki**

Permanent link:
**https://wiki.envirologic.se/doku.php/troubleshooting:alarm:tsa_reel_missing_pulses?rev=1595789013**

Last update: **2020/07/26 11:43**