# Water turned off due to stuck motors

This is a hard alarm.

## Description

The water valve has been closed due to the fact that no movement has been detected for a significant time. This is a “catch all” alarm that goes off if the robot unexpectedly hangs during automatic washing.

## Troubleshooting

Make sure that the recipe and programs were saved properly after creation. Contact service if the problem persists.

From:
https://wiki.envirologic.se/ - **Envirologic Support Wiki**

Permanent link:
**https://wiki.envirologic.se/doku.php/troubleshooting:alarm:tsa_water_turned_off_stuck_motors**

Last update: **2020/07/21 12:25**