

# Water turned off due to stuck motors

This is a [hard](#) alarm.

## Description

The water valve has been closed due to the fact that no movement has been detected for a significant time. This is a “catch all” alarm that goes off if the robot unexpectedly hangs during automatic washing.

## Troubleshooting

Make sure that the recipe and programs were saved properly after creation. Contact service if the problem persists.

From:  
<https://wiki.envirologic.se/> - **Envirologic Support Wiki**

Permanent link:  
[https://wiki.envirologic.se/doku.php/troubleshooting:alarm:tss\\_water\\_turned\\_off\\_stuck\\_motors?rev=1578410848](https://wiki.envirologic.se/doku.php/troubleshooting:alarm:tss_water_turned_off_stuck_motors?rev=1578410848)

Last update: **2020/01/07 07:27**

