

# Hose does not reel in

A number of different causes are possible

- Hose stuck
  - Check that the reel is moving freely by manually turning it
- [Hose grows on reel](#)
- Chain has jumped off
- Motor is broken
  - Check if PLB software is 1.17 or above (softer motor drive)
- Motor cable is damaged

From:

<https://wiki.envirologic.se/> - **Envirologic Support Wiki**

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