

# Problem with motor

## Description

Motor issues can arise from a number of reasons:

- Damaged cables leading to circuit breaks or short circuits
- Damaged connectors or water ingress in connectors
- Damaged gears

## Troubleshooting

Always troubleshoot the motor from the [Manual screen](#). Run it at least 5 seconds in each direction. Press the “i” button for a detailed view.

- Does the position counter change? If not, check the pulse signal and power cables.
- Does the function move physically? If not:
  - Does any sound come from the motor? If it does, the function could be physically stuck or the gear can be damaged

From:

<https://wiki.envirologic.se/> - **Envirologic Support Wiki**

Permanent link:

[https://wiki.envirologic.se/doku.php/troubleshooting:no\\_alarm:motor\\_problem?rev=1600087397](https://wiki.envirologic.se/doku.php/troubleshooting:no_alarm:motor_problem?rev=1600087397)

Last update: **2020/09/14 05:43**

