

# Troubleshooting - without alarm

If you have problems with your robot that doesn't set an alarm, then you've come to the right place. Check below if you can find the solution to your problem.

## Computer/panel

- Cannot import program
- Initialization does not finish
- Item is missing (location, program or recipe)
- Item name is wrong
- No SMS is sent
- Red alarm window won't disappear
- Robot loses positioning, clock, homing etc.
- The screen does not react when touched
- Washing is aborted unexpectedly

## Hose

- Hose does not reel in
- Hose grows on reel / Hose is loose on the reel
- Hose spreader is not moving
- Heavy wear on hoses

## Movements

- Problem with a motor
- Robot does not follow the wall
- Robot is not washing where it should
- Robot is running in to things
- Telescope does not move
- Boom gets stuck in upward direction

## Power

- Batteries discharge too quickly
- Robot does not charge
- Robot does not turn on or off
- Robot restarts unexpectedly

# Water

- [Water does not turn off](#)

From: <https://wiki.envirologic.se/> - **Envirologic Support Wiki**

Permanent link: [https://wiki.envirologic.se/doku.php/troubleshooting:no\\_alarm:ts\\_no\\_alarm?rev=1654762175](https://wiki.envirologic.se/doku.php/troubleshooting:no_alarm:ts_no_alarm?rev=1654762175)

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